A Century of Smiles
Community Dental

ACCESSIBLE, COMPREHENSIVE ORAL HEALTH CARE FOR MAINE COMMUNITIES

Community Dental
Celebrating 100 Years
1918–2018
Proudly Serving Maine for 100 years

Community Dental improves the lives of children and adults in our communities by providing needed, accessible, comprehensive, quality oral health care.
For 100 years, Community Dental has been constantly improving; increasing our impact on the community, expanding our scope of service, fostering new partnerships, and growing our network of support. The community is an integral component of our mission: the patients we serve, the lives we improve. Reflecting on a century of service, our success is measured in community impact; the number of lives we better and the cultural attitudes we have changed. With each year, Community Dental improves the lives of tens of thousands of patients of all ages, using oral health as the vehicle to increase overall health, self-esteem, employability, and quality of life. Every life we touch is not only provided with affordable care, but the intangible understanding correlating a happy mouth to a happy life.

To fulfill our mission of improving the lives of children and adults in our communities, a key component is expanding our scope of service. Better serving the community means catering to the needs and filling the gaps in the continuum of care. For this reason, we have added a Pediatric dentist twice a week in our Rumford and Lewiston dental centers, as well as one day a week in our Portland center. We are equally excited about the addition of our Orthodontic services in Portland, allowing us to address corrective childhood oral care. With a growing number of “Limited English Proficient” (LEP) patients, we also introduced technology-based interpreter services to our organization, allowing us more timely access to interpreters for our LEP patients. Without the need to schedule on-site interpreters, we were able to provide immediate assistance to patients suffering from dental pain. Innovation and expansion are paramount as we begin our second century of service to the communities of Maine, however, we are not alone in this endeavor and rely on our network of funders, sponsors, and collaborators to bring oral care to the forefront of preventive medical care.

We were fortunate in our partnerships to receive support from many foundations and community builders. Northeast Delta Dental donated $250,000 to bolster our sustainability and match our rapid expansion of services. We also received a generous extension to our Partnership for Children’s Oral Health grant from the Maine Oral Health Funders and the Maine Community Foundation. Continued Support from the Libra Foundation and the United Ways of Maine allow Community Dental to explore new ventures and stay on the leading edge of dental practices, equipment, and services. These partners help us give our staff the tools they need to excel in their work, positively impacting the community.

In October, we brought together our staff from all five dental centers, in celebration of 100 years of service, and to give our thanks for their hard work and diligent effort in making Community Dental one of the leading nonprofit dental organizations in the country. Commemorating a century of service, we reinforced our own community of providers and staff, validating the positivity we have infused into the communities that we serve, reaching beyond the walls of our dental centers. The Community Dental team is ready to step confidently into another 100 years of service to the people of Maine, providing accessible and affordable dental care to all.

Sincerely,

Cathy Buffum
Board President
100 Years Strong

Since the beginning, as the Children’s Dental Clinic, our staff has worked to improve the oral health of Maine. Through incorporation in 1934, working out of a small office in what is now Maine Medical Center, we stood as a pillar in the community for dental wellness. As the Center for Community Dental Health, in 1970, we continued to promote the importance and need for more oral health care. In 2003, we officially took the name Community Dental; 100 years from our beginnings, we still proudly serve as a cornerstone of oral health and wellness in the communities of Maine.

Boldly stepping from our infancy, into a new era of rapid change and expanding influence, providing oral care in our five dental centers, Community Dental reaches Mainers from Aroostook county, down to York county. Impacting tens of thousands of lives a year, we are confident in our capacity, constantly building our network of health care providers, integrating and collaborating, creating platforms and foundations to support the communities of Maine reach greater standards of health and happiness.

It is with pride and partnership that Community Dental continues to honor its mission and improving the lives of children and adults with comprehensive and accessible oral health care. Help welcome us into the beginning of our second century of service. We are excited to get started.

Convening the Family

Our five dental centers cover a large majority of southern, western, and central Maine. From top to toe, our Biddeford and Rumford offices are 90 miles apart, and although a handful of our providers and staff travel between several centers, much of our Community Dental family had never met! In October, we were able to bring together these five distinct groups and reinvigorate a larger sense of community within the organization. More than half of our staff were newer than one year in the organization, without the opportunity to tour any of the other four centers. Names and voices were familiar from phone conversations, however, most of the staff had not met others outside of their center; it was the first family reunion in half a decade. Veteran staff reconnected with their peers from miles away, reminiscing about the many changes at Community Dental, while everyone made new and genuine connections from across the state. After a full day of development and celebration, our staff was revitalized with a renewed sense of Community Dental and those they worked alongside, near and far. The strength of our impact is only as great as the bonds we can create internally, a trait we intend to nurture further.

“We work in the same organization, but I would never have known if I passed you on the street!”
Children are the future, and we work tirelessly to make the best possible future for them. Community Dental plays an important role to the overall wellbeing of our children, providing oral health care to those in need and those without. Dr. Amy Beauvais joined the team in the summer, providing pediatric oral care in our western, central, and southern Maine dental centers, while Dr. Meghann Dombroski has added orthodontic services for children in our Portland office. Both dentists have allowed Community Dental to expand our scope of service and provide the necessary care to the underserved and vulnerable children — the Maine CDC reports about 40 percent of second and third graders in Maine have cavities.

Our ability to reactivate children in the surrounding communities, especially those covered by MaineCare, is increased, and allows us to establish healthy oral habits in the future leaders of Maine. By instilling proper oral hygiene at a young age, we may encourage, support, and maintain preventive care in one of our most vulnerable patient populations, growing with them to provide the best care possible. This sets the foundation for the continuum of care provided to these patients across their lifetime.

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**Comfortable Communication**

**Comprehensive is the key term in our mission statement:** needed and accessible, but also personable and compassionate, creating a comfortable atmosphere, to which our patients want to return. Comfort is created from the time a patient enters our center doors, and through their life as our patient. This comes in a variety of forms; a smiling face or gentle service, but for many of our patients, they face a barrier to comfort that most take for granted: language. Community Dental recognizes the void we fill in the continuum of care for underserved and vulnerable populations, that is why we strive to improve the quality and scope of care we provide. In August, we began a pilot to help overcome the language barrier, introducing technology-based interpreter services to our Lewiston dental center. This service allows Community Dental to provide on-demand interpretation for our Limited English Proficient (LEP) patients, no longer limited by the availability of in-person interpreters. We can treat emergency patients with the urgency they require and create a level of comfort that can only be achieved through clear communication and understanding. As we internalize the responsibility of stewardship for accessible oral health care, we are excited by the proximate roll out of these services to our other four dental centers.
Community Dental Board, Staff and Services

**BOARD OF DIRECTORS**
- Cathy Buffum, *President*
- Kathleen O’Donnell, *Vice President*
- Jamie E.T. Szal, Esq, *Secretary*
- Preston Kinney, *Treasurer*
- Peter W. Bates, MD
- Mark R. Buttarazzi, DMD
- Russell B. Pierce, Jr, Esq
- Barry Morgan
- Roberta Wright
- Michael Dakin
- David J. Moyer, DDS, MD
- Jeffrey Walawender, DDS
- Laurie R. Winsor
- Gina Terenzi, DMD

**STAFF**
- Doug Kilgore, *Interim Chief Administrative Officer*
- Susan Isenman, *Chief Operating Officer*
- Jeffrey Walawender, DDS, *Chief Dental Officer*
- Jan Huskins, *Chief Financial Officer*

11 Dentists
4 Residents
13 Hygienists
40 Staff

**DIAGNOSTIC AND TREATMENT SERVICES**
- Examinations
- Radiographs
- Restorative Services
- Emergency Care
- Oral Surgery
- Endodontics (Root canal therapy)
- Implant Placement
- IV Sedation Services
- Fixed and Removable Prosthetics
- Orthodontics

**PREVENTIVE SERVICES**
- Oral Prophylaxis
- Sealants
- Fluoride Varnish
- Oral Health Education

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<td>TOTAL PATIENTS</td>
<td>PATIENTS UNDER 21</td>
<td>PATIENTS LIVING AT OR BELOW 150% OF THE FEDERAL POVERTY LEVEL</td>
<td>OF COMMUNITY BENEFIT PROVIDED</td>
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COMMUNITY DENTAL
## 2018 Finances

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<tr>
<th>REVENUE</th>
<th>EXPENSES</th>
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<td><strong>MaineCare</strong></td>
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<td>$2,262,688</td>
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<td><strong>Contractual Services</strong></td>
<td><strong>Dental Supplies, Lab Fees and Misc. Expenses</strong></td>
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<td><strong>Client Fees</strong></td>
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<td><strong>Private Source Grants and Other Revenue</strong></td>
<td><strong>Support Expenses</strong></td>
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<td><strong>Government Grants</strong></td>
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<td><strong>Capital Campaign/Fundraising</strong></td>
<td><strong>Depreciation</strong></td>
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<td><strong>TOTAL UNRESTRICTED REVENUE</strong></td>
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## The Oral Health Community

### ORGANIZATIONS
- Agnes Lindsay Trust
- FSB Community Development Foundation
- Helen and George Ladd Foundation
- Libra Foundation
- Maine Community Foundation
- Maine Health Access Foundation
- Maine Oral Health Funders
- MainStreet Foundation
- Margaret E. Burnham Charitable Trust
- Marr-Anderson Family Foundation
- Mechanics Savings Bank
- Rumford Rotary Club
- Saco and Biddeford Savings
- Sam L. Cohen Foundation
- Simmons Foundation
- Town of Falmouth
- United Way Androscoggin County
- United Way Greater Portland
- United Way Oxford County
- United Way Tri Valley Area
- United Way York County
- Virginia Hodgkins Somers Foundation

### COMMUNITY PARTNERS
- Kate Guare
- Laura Duffy
- Maine Medical Center
- Maine Mobile Health
- MaineHealth
- Preble St Resource Center
- SmilePartners
- Tufts University School of Dental Medicine

### SPONSORS $500-$999
- Kathleen O'Donnell
- Mark Buttarazzi, DMD
- Peter, MD & Jackie Bates
- Tom & Dena Polko

### ASSOCIATES $250-$499
- Cathy Buffum
- Laurie Winsor
- Roberta Wright
- Susan Isenman

### FRIENDS TO $249
- David Moyer, DDS, MD
- Jan Huskins
- Jill & Michael Epstein
- Jim Schmidt, DMD
- Karen Rickley
- Mark Gonthier
- Preston Kinney
- Russell, Jr, Esq & Lisa Pierce
1918 The Children’s Dental Clinic starts as a small branch of the Red Cross on High St., Portland

1934 The Children’s Dental Clinic is incorporated on September 28

1968 The Children’s Dental Clinic celebrates 50 years of service to the communities of Maine

1970 Board votes to change the name to the Center for Community Dental Health

1971 Saco Dental Center opens

1981 Auburn Dental Center opens

1997 Farmington Dental Center opens on the Franklin Memorial Hospital campus

1998 Sanford Dental Center opens

2003 Board votes to change the name to Community Dental on January 24

2006 Auburn Dental Center moves to Main St in Lewiston

2008 Rumford Dental Center opens in February on Lowell Street

2009 Biddeford Dental Center opens on Barra Rd, replacing Saco and Sanford centers

2012 Farmington Dental Center is renovated and upgraded

2014 First residency with Maine Medical Center and Tufts University School of Dental Medicine

2015 Community Dental is profiled by Washington Dental Service Foundation

2016 Community Dental moves into the new Portland Dental Center on Park Ave

2018 Community Dental celebrates 100 years of service to the communities of Maine

2019 Community Dental begins its second century of service to the communities of Maine