



Helping Maine families smile since 1918

276 Canco Road
Portland, Maine 04103
207.874.1025



*"Thank you so much for your help.
Affordable dental care is really a blessing."*

Improving Lives in the Communities We Serve

Community
Dental
2010 Annual Report



Community Dental's five Dental Health Centers remain the cornerstone of our mission-driven organization. In 2010 our dentists, hygienists and support staff provided 46,000 treatment services to people of all ages in Maine.

DENTAL HEALTH CENTER LOCATIONS

Portland
640 Brighton Avenue
Portland, ME 04102
207.874.1028
fax 207.842.2963

Lewiston
177 Main Street
Lewiston, ME 04240
207.777.7442
fax 207.777.7706

Biddeford
57 Barra Road, Suite 3
Biddeford, ME 04005
207.282.1305
fax 207.282.7351

Farmington
131 Franklin Health Commons
Suite 1
Farmington, ME 04938
207.779.2659
fax 207.779.2697

Rumford
60 Lowell Street
Rumford, ME 04276
207.369.3600
fax 207.369.3604

ADMINISTRATIVE OFFICE

276 Canco Road
Portland, ME 04103
207.874.1025
fax 207.874.1191
www.communitydentalme.org



A Message from the President of the Board

2010 was a year of economic challenges and continuing hardships for our patients and Community Dental. It was a year of consolidating the gains made in recent years due to our new and updated facilities and the ongoing implementation of best practices and efficiencies. Our focus on operations has helped to ensure the financial sustainability of the organization and continued access to excellent oral health services for our patients.

The Biddeford Dental Health Center, which opened in December 2009, had a very successful first full year of operation. Over 10,200 oral health services were provided to 3,770 children and adults. Collaborating with other health care, mental health, social service, governmental, and educational organizations has become the way that we work. Our collaboration with Southern Maine Medical Center to "redirect" individuals experiencing dental pain from the hospital Emergency Department to the Biddeford Center has been a success. In year 2010, more than 1,550 patients received emergency treatment in our Biddeford Center.

A true community collaboration exists between the Biddeford Free Clinic, the York County Dental Society, and Community Dental resulting in the overwhelming success of the "Dental Wellness Center." The Dental Wellness Center operates two nights per month in our Biddeford Center and provides free dental care to individuals with no ability to pay. In 2010, 31 dentists and 55 support staff volunteered their time and worked with Community Dental to make this success possible.

Our relationships with the Tufts University School of Dental Medicine and the Arizona School of Dentistry and Oral Health continue to grow and develop. In 2010, we provided the clinical experience for ten fourth year dental externs. In addition, Community Dental established a relationship with New York University's "PEARL NETWORK" to participate in research pertaining to "deep caries." We will continue to grow these relationships in order to expand both educational and research opportunities to further advance the delivery of oral health services.

In 2010, the Board conducted an assessment of the organization's overall health and wellness and entered into a process to review and update the organization's mission, vision, and values. The results of this exciting initiative will set the foundation for action in the coming years. With the continuing support of the talented clinical and administrative staff, donors, volunteers, students, and foundations, this resilient organization looks forward to providing excellent, affordable oral health care in order to improve the lives of Maine children and adults.

Sincerely,

Barry Ray Morgan
President, Board of Directors

2010 ANNUAL FUND & DONATIONS

Patrons \$1,000+

John M. Chandler
Lisa C. Kavanaugh
Barry Ray Morgan
James L. Schmidt, DMD

Sponsors \$500-\$999

Androscoggin Valley Dental Society
David Bagdasarian, DDS
Jeff Burgess
Mark R. Buttarazzi, DMD
Evergreen Dental Association, LLC
Joseph R. Kenneally, DMD &
Lisa P. Howard, DDS in memory of
Joseph P. Kenneally, DDS
Richard H. Nellson, DDS
Colette M. Sirois
Lisa Toner
Joseph & Jerry Wax

Associates \$250-\$499

Brian E. Breslin, DMD
Douglas & Anne Cranshaw
Jeff Daigle, DDS
Susan Isenman
Dr. Richard Lemieux
Karen A. Rickley
Ronald L. Seekins, DDS
John H. Welsh
Glen T. Wood, DMD

Friends \$100-\$249

Dr John R. Beaudoin
Maryellen Beaulieu
Louise Bergeron, RDH
Joanna Bradley, RDH
Leonard & Susan Brennan
Susan Dunn
Family Dental Practice, LLC
Michael A. Frost, DMD
Mark P. Gonthier
Jan Huskins
Mary Ann McLaughlin, RDH
William M. Montgomery, DMD
Russell & Lisa Pierce
Portland Dental Health Care
Daniel R. Ravin, DMD
Bruce & Kathy Sahrbeck
Dr. & Mrs. Barry C. Saltz
Stegemann & Shuman Orthodontics
Dean G. Tourigny, DDS

Donors \$1-\$99

Linda Babbidge
Louise Bergeron, RDH
Dr. Lawrence A. Boyle
Roxanne Dionne
John P. Doyle, Jr.
David R. Kerr, DDS
James & Mary Jane Mulvihill
Leighton & Barbara Philbrick
Christina Corbin Price

Community Dental recognizes the foundations, designated donors, municipalities, community organizations and collaborators that have made our initiatives and programs possible in year 2010:

Programs

The Bingham Program
Biddeford Free Clinic
York County Dental Society
Southern Maine Medical Center
Sisters of Charity, St. Louis Child Development Center
Oral Health Funders
Cumberland County Commissioners
Franklin Memorial Hospital
From the First Tooth
Maine Health Access Foundation
Maine Primary Care Association
Mechanics Savings Bank
Rumford Hospital
Tri-County Mental Health Services
River Valley Healthy Communities Coalition
Sadie & Harry Davis Foundation
ScoreHealth, Inc
St. Mary's Health System
State of Maine Department of Oral Health
The Helen and George Ladd Charitable Foundation
Town of Falmouth
Shaw's Supermarkets
United Way of Androscoggin County
United Way of Greater Portland
United Way of Oxford County
United Way of the Tri-Valley Area
United Way of York County
York County Commissioners

Donations of Equipment, Supplies

& Products
Margaret Gradie, Medical Care Development
Indian Township Health Center
Patterson Dental

Pro Bono Services

Berry, Dunn, McNeal & Parker
Dirigo Design & Development, Inc.
Norman, Hanson & DeTroy, LLC

2010 Volunteers

Community Dental recognizes the dedication of our volunteers in year 2010:
Amanda Dickey, Upward Bound Student
Adam Ellis, Mt. Blue High School Student Volunteer



Looking to the future

Community Dental was founded in 1918 by a group of dedicated, community minded women who wanted to provide access to oral health services for children in need. The founding philosophy of the organization was, *"Provide quality dental treatment for residents with enthusiasm and generosity without judgment or condescension."*

During 2010, the Board of Directors engaged a consultant to facilitate a process designed to assess, affirm, and update the Mission, Vision, and Values of the organization. Given the economic realities and societal challenges, the Board devoted its energy in 2010 to "look ahead" and plan to successfully meet the needs, and exceed the expectations, of our patients and ensure the organization's financial sustainability.



TRUE TO OUR MISSION

The Board of Directors reviewed the founding philosophy of the organization and reflected on the current reality. At the core of our current reality is the belief that oral health is a key component of overall health and wellness and that oral health "care" is an integral component of "health care."

Another important core belief is that access to needed, affordable quality oral health care which includes preventive, operative, and restorative care improves the lives of children and adults. Through the provision of oral health care to children and adults in need, Community Dental is working to improve the lives and health status of the communities in which our Dental Centers are located.

Our Mission Statement, updated and approved in 2010, is *"Community Dental improves the lives of children and adults in our communities by providing needed, accessible, affordable, quality oral health care."*

In order to further the integration of oral health with overall health and wellness, Community Dental dentists have staff privileges at local hospitals. Oral health is an essential component of managing individuals with chronic diseases as well as promoting health and wellness.

Community Dental continues to grow its affiliations with dental schools and has expanded its role as a teaching and research organization. The oral health care provided by Community Dental meets or exceeds all national benchmarks for quality, productivity, and efficiency.

Our vision for the future positions Community Dental as the preeminent oral health organization in Maine which sustains and increases access to needed, affordable oral health care for children and adults.



OUR VALUES

INTEGRITY – WE act with integrity in all that we do and are honest and forthright in all of our interactions.

CARING – WE show our caring through treating our patients, their families, and the larger community with compassion, respect, and empathy.

EXCELLENCE – WE are committed to the highest standards – not only in the care that we provide to our patients, but to all aspects of our operations.

DIVERSITY – WE welcome and value the differences among our patients, ourselves, and others and eliminate barriers to care; acknowledging, understanding, and accepting the uniqueness of all.

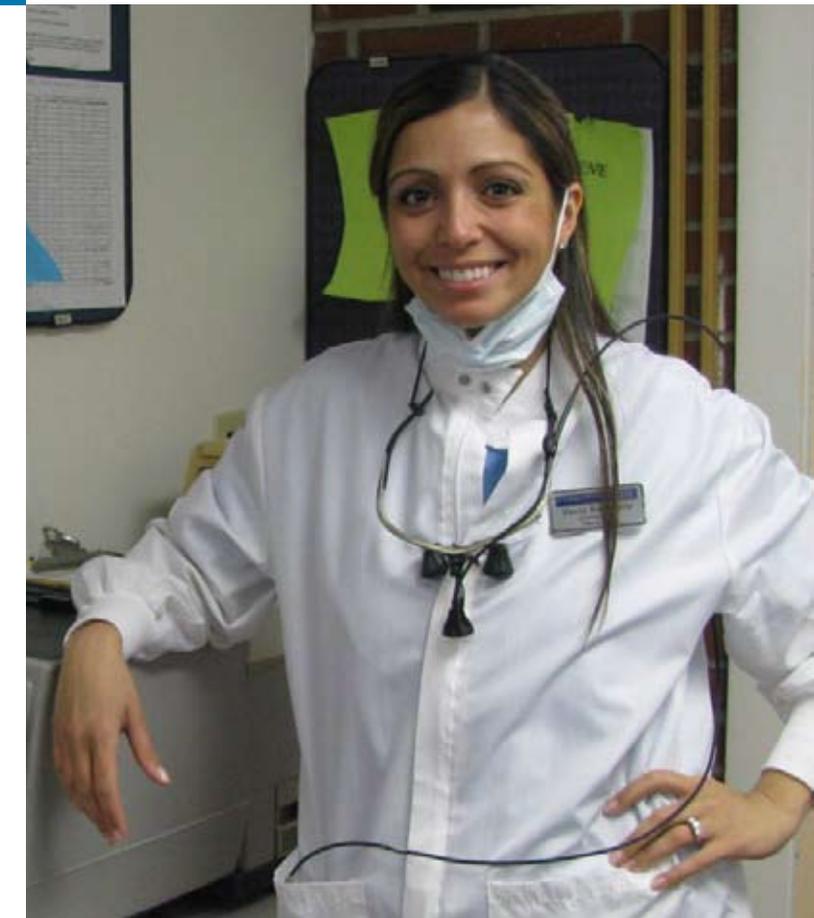
COLLABORATION – WE believe in the sharing of expertise and knowledge and value complementary and supportive relationships working as a team and involving our patients and their families in care decisions.

INNOVATION – WE are dedicated to thinking and acting creatively and work to constantly improve the care that we provide to our patients and the sustainability of the organization.

VISION FOR THE FUTURE: 2011-2016

Community Dental sets the standards for community oral health care and the integration of oral health as a key component of overall health and wellness. We are an innovator in oral health policy development and in the establishment of best practices.

Community Dental continues to provide a full array of general dentistry services and will offer "specialty services" such as oral surgery, pediatric dentistry (including hospital based care), and endodontics. All of the Centers will be state of the art and networked, and all facilities will utilize electronic dental record keeping and digital radiography.



MISSION STATEMENT

Community Dental improves the lives of children and adults in our communities by providing needed, accessible, affordable, quality oral health care.

2010 Board of Directors Annual Meeting December 10, 2010

Officers

President:

Barry Ray Morgan

Vice President:

John H. Welsh

Secretary:

Lisa Toner, Esq.

Treasurer:

John M. Chandler, CPA

Directors:

Mark R. Buttarazzi, DMD

Douglas P. Cranshaw

Jeffrey Dow, DMD

Russell B. Pierce, Jr, Esq.

James. L. Schmidt, DMD

Honorary Directors:

Victoria Kuhn

Lee. T. Myles

William J. Thompson

2010 ACCOMPLISHMENTS

In 2010 Community Dental reaffirmed its Mission to improve the lives of children and adults in our communities by providing needed, accessible, quality oral health care. The five Dental Health Centers welcomed and treated more patients than at any time in the organization's history.

18,800 patients of record from infants to seniors from across five Maine counties and bordering communities.

7,180 children and teens who improved their present and future health by visiting our hygienists for preventive oral health treatment and home care instruction and healthy living guidance.

15,400 people living below 150% of poverty were able to access Community Dental's Centers for treatment with our dentists and hygienists.

6,780 emergency dental services, an average of 30 per day, were provided to patients from one to 101 years of age.

332 uninsured, low income children and adults were able to access dental care with support from the Patient Assistance Fund, made possible by the United Way's of York and Androscoggin Counties, Greater Portland, Tri-Valley Area, the Rumford Hospital and individual donors.

THE PEARL NETWORK STUDY

In August of 2010, Community Dental was invited by The Pearl Network to take part in a "Treatment of Deep Caries" study. The purpose of this study is to assess the best method to treat teeth with decay that is close to the nerve. The PEARL (Practitioners Engaged in Applied Research and Learning) Network is a National Institutes of Health-sponsored network of private-practice dentists who conduct clinical studies in the course of routine patient care. The grant that funds the network is overseen by the New York University College of Dentistry.

Kyra Chadbourne DDS, one of Community Dental's staff dentists at the Biddeford Dental Health Center, volunteered to oversee Community Dental's participation in this study. Since the fall of 2010, 22 patients have taken part in the study. Dr. Chadbourne's goal with these patients has been to (1) compare the tooth vitality at one year post-treatment of complete vs. partial caries removal in posterior teeth with deep decay; (2) assess the effects of deep caries treatment on patients' postoperative hypersensitivity and oral health-related quality of life; and (3) evaluate the effectiveness of cavity lining and bonding techniques.

The study remains ongoing in 2011. Community Dental is very fortunate to have been chosen to take part in this important research.

What It Takes to Keep Maine Families Smiling



"The staff went above and beyond to make my child comfortable and took amazing care of her. Thank You."



2010 Financials

REVENUE

| | |
|------------------------------------------------|-------------|
| Maine Department of Human Services (MaineCare) | \$2,638,049 |
| Contractual Services | \$653,063 |
| Client Fees | \$1,878,695 |
| United Way | \$191,177 |
| Private Source Grants and Other Revenue | \$122,889 |
| Government Grants | \$306,048 |
| Capital Campaign/Fundraising | \$34,970 |

TOTAL UNRESTRICTED REVENUE

\$5,824,891

EXPENSES

| | |
|----------------------------------------------|-------------|
| Salaries and Fringe Benefits | \$4,295,575 |
| Dental Supplies, Lab Fees and Misc. Expenses | \$566,672 |
| Professional Services | \$114,265 |
| Rent and Insurance | \$273,583 |
| Support Expenses | \$233,620 |
| Utilities, Repairs and Maintenance | \$155,437 |
| Depreciation | \$255,000 |

TOTAL EXPENSES

\$5,894,152

ACADEMIC AFFILIATIONS

Through our academic affiliations with the A.T. Still University Arizona School of Dentistry and Oral Health and the Tufts University School of Dental Medicine, Community Dental provides a valuable clinical rotation experience to ten fourth-year dental students in 2010. Dentists in our Biddeford and Portland centers shared their knowledge and were preceptors to these students as they provided a wide range of quality general dentistry services to 999 individual patients at 1,302 visits.

Dental Students:

Arizona School of Dentistry and Oral Health:

Randall Taylor
Hannah Schmidt
Katie McNutt
Julia Laskin
Andreina Ramones

Tufts School of Dental Medicine:

Nicholas Sirois
Marshall Knauer
Joellyn DelSignore
Rebecca Reeves
Michael Luu

DENTURE PROGRAM

With sincere appreciation we acknowledge the Denture Program volunteer dentists who improve the health and lives of adults in Cumberland County.

Nicholas Albanese, DMD
Thomas Corwin, DDS
Joel Doyon, DDS
Gregory Fisher, DDS

Stephen Palmer, DDS
Leighton Philbrick, DMD
Daniel Ravin, DMD