A Year of Broader Smiles

Community Dental

2009 Annual Report
A message from the President of the Board

Year 2009 marked the beginning of Community Dental’s ninth decade of providing access to quality oral health care for people of all ages residing in Maine. Our patients, as well as Community Dental, faced many economic challenges and our task was to respond by implementing efficiencies and new technologies while maintaining the highest standards of oral health care and financial sustainability.

Acting on the Board’s strategic plan to increase access to high quality oral health care for Maine’s residents, Community Dental opened the Biddeford Dental Health Center in December 2009. The new facility is the result of eighteen months of planning and collaboration with multiple community partners and generous financial support from New England based foundations, the City of Biddeford, significant donors (both private and community based,) and the Biddeford-Saco Area Economic Development Corporation.

The value of collaborations becomes increasingly evident as Community Dental enhances and pursues new relationships and partnerships with area hospitals, dental schools, physician’s practices, mental health providers and community organizations. The Western Maine Health Access and Integration Initiative in the River Valley Region is in its third year with support from the Maine Health Access Foundation. Work is ongoing with representatives at Central Maine Health Care to expand this model to the greater Lewiston/Auburn community. The Biddeford Dental Health Center has formed a unique partnership with the Biddeford Free Clinic to provide a home, two evenings each month, for their volunteer operated Dental Wellness Center. We continue to collaborate with Southern Maine Medical Center and hospitals in our service areas to redirect dental emergency patients to the Dental Health Centers for definitive treatment of dental conditions.

This is a highly resilient and forward thinking organization that has consistently sought to improve its delivery of care with a valued professional, support and management team. Under the leadership of Lisa C. Kavanaugh, chief executive officer, and the generous support of community donors, volunteers and foundations we look forward to strengthening and building new relationships, maintaining the highest standards and Best Practices, while continuing the goal of improving the health and lives of people living in Maine.

Sincerely,

Barry Ray Morgan
President, Board of Directors
2009 Accomplishments

In 2009 the downturn in the economy created challenges for many of our patients and their families who faced declining household incomes, rising health care costs, employment layoffs and loss of benefits. Community Dental responded by providing quality, affordable oral health care to:

• 18,000 patients from infants to 100 years of age.
• 6,900 children and teens who improved their health by visiting our hygienists for preventive oral health care and home care instruction.
• 18 uninsured, low-income pregnant women in the Farmington Prenatal Dental Care Program received dental care and specialized instruction on the care of their baby’s gums and first teeth for a healthy start to a healthy life.
• 15,400 people living at or below 150% of poverty who visited the Dental Health Centers for treatment with our dentists and hygienists.
• 195 uninsured children and adults who were able to access dental care with support from the United Way Patient Assistance Fund.

“Our hygienist was kind to (my son), concerned with his comfort and ease as he has developmental disabilities. Thank you very much.”

“Everyone here is wonderful. I always feel great about my teeth when I leave.”

OUR FOUNDING PHILOSOPHY
Provide quality dental treatment for residents with enthusiasm and generosity without judgment or condescension.

OUR MISSION
Community Dental provides accessible, affordable, quality dental health services to children and adults.
Increasing Access in Southern Maine

The new Biddeford Dental Health Center opened in December of 2009. The centrally located facility replaces the two small and aging Centers in Saco and Sanford. With a staff of eight, the dental center is equipped with digital radiography and electronic patient records. This project represents 18 months of planning, development, and collaboration with the Biddeford Free Clinic, Southern Maine Medical Center, the Oral Health Funders, York County Dental Association, St. Louis Child Development Center, University of New England, dental professionals, and a dedicated team of volunteers. The Biddeford Dental Health Center has the capacity to serve 5,000 southern Maine residents each year.

Community Collaborations at Work

The collaborative relationships formed during the planning and establishment of the new Biddeford Dental Health Center have resulted in a number of health care initiatives which will impact the residents of the surrounding communities now and in the future.

The staff and volunteers of Biddeford Free Clinic, which provides medical care to uninsured residents of York County, were influential partners during the development of this project. The Biddeford Dental Health Center is now home to the Dental Wellness Center where Biddeford Free Clinic’s patients receive restorative and preventive dental care two evenings per month.

The York County Dental Society advocated for the Biddeford Dental Health Center from the beginning of the project. Drs. Jay Beauchemin, DDS and Joseph Kenneally, DMD have recruited and motivated a team of volunteer dentists and hygienists who staff the Dental Wellness Center during each evening session.

Community Dental is collaborating with Southern Maine Medical Center and its primary care physician’s practices to connect patients seeking access to oral health care, experiencing dental pain and issues, and frequent users of the Emergency Department to the Biddeford Dental Health Center.

The Sisters of Charity St. Louis Child Development Center had been seeking a dental home for its enrolled children for some time. The Biddeford Dental Health Center will fulfill this goal and institute priority scheduling for children in need of immediate restorative care. In 2010 this initiative is expanding to more childcare organizations in York County.
Advancing Patient Centered Health Care

The Western Maine Health Access and Integration Initiative completed its second year of the Maine Health Access Foundation’s sponsored strategic plan to implement coordinated, patient-centered health care collaborations between health care professionals in Maine. Based in the rural River Valley Region of western Maine, Community Dental and its partners have implemented a patient health assessment survey and referral connection network to insure that all patients served by primary care, mental/behavioral health, and dental care providers receive attention to their whole health needs in a manner that is patient centered, sensitive, respectful, and effective.

The partners: Rumford Hospital and affiliated physicians practices
Community Dental
Tri-County Mental Health Services
River Valley Healthy Community Coalition

I was treated very, very well today and I am looking forward to bringing my children. I was made to feel very comfortable.

“As a terrified patient, I have found confidence to take action to preserve my smile thanks to your professional staff.”

Commitment to the Future

Community Dental is dedicated to addressing the oral health needs of people of all ages living in the communities it serves in southern, central and western Maine. Community Dental is also aware of its potential to address the shortage of dental health professionals throughout the State. The Dental Student Extern Program brings students enrolled in degree programs, who have displayed a commitment to public health dentistry, to Community Dental sites for their clinical rotations. To date, two student externs who completed their rotations in Maine are now practicing in the State. The Program continued to expand in 2009 with five staff dentists certified as adjunct faculty practicing in the Portland, Lewiston and Rumford Dental Health Centers.
2009 Financials

**REVENUE**
- Maine Department of Human Services (MaineCare) $2,496,488
- Contractual Services $611,117
- Client Fees $1,712,396
- United Way $190,797
- Private Source Grants and Other Revenue $414,358
- Government Grants $306,713
- Capital Campaign/Fundraising $39,756

**TOTAL UNRESTRICTED REVENUE** $5,771,625

**TEMPORARILy RESTRICTED REVENUE** $12,500

**EXPENSES**
- Salaries and Fringe Benefits $4,032,918
- Dental Supplies, Lab Fees and Misc. Expenses $540,730
- Professional Services $239,918
- Rent and Insurance $221,963
- Support Expenses $200,978
- Utilities, Repairs and Maintenance $146,502
- Depreciation $160,400

**TOTAL EXPENSES** $5,543,409

### 2009 Volunteers

- **Portland Arts & Technology High School**
  - 3 Student Volunteers

- **Upward Bound Program**
  - Student Volunteer - Farmington Dental Health Center
    - Sponsored by the University of Maine, Farmington
  - Student Volunteer - Portland Dental Health Center
    - Sponsored by the University of Southern Maine

### Denture Program

With sincere appreciation we acknowledge the Denture Program volunteer dentists who improve the health and lives of adults in Cumberland County:

- Nicholas Albanese, DMD
- Thomas Corwin, DDS
- Joel Doyon, DDS
- Gregory Fisher, DDS
- Stephen Palmer, DDS
- Leighton Philbrick, DMD
- Daniel Ravin, DMD

### Academic Affiliations

- **Community Dental Adjunct Faculty**
  - Pablo Cretien, DMD
  - James Hahn, DDS
  - Kenneth Koenke, DDS
  - Ingrid Prikryl, DMD
  - Charles Zois, DDS

- **Arizona School of Oral Health & Dentistry**
  - Sean Connolly
  - Jennifer Domagalski
  - Cassandra Jones
  - David Martinez
  - Shannon McGrane
  - Hannah Schmidt

- **Tufts University School of Dental Medicine**
  - Kathatrine Burton
2009 Annual Fund & Donations

**Patrons $1,000+**
John M. Chandler
Lisa C. Kavanaugh
Barry Ray Morgan
James L. Schmidt, DMD

**Sponsors $500–$999**
Jeff Burgess
Mark R. Buttarazzi, DMD
Lisa Toner

**Associates $250–$499**
Douglas P. Cranshaw
Dr. Alan Harrison
Karen A. Rickley
John H. Welsh
Glen T. Wood, DMD

**Friends $100–$249**
Susan Dunn
Susan Isenman
Russell & Lisa Pierce

**Donors $1–$99**
Jan Huskins
William M. Montgomery, DMD

Our staff’s dedication is paralleled by the generosity of our supporters.

2009 Board of Directors

**Officers**
President:
Barry Ray Morgan
Vice President:
Lisa Toner, Esq.
Secretary:
John H. Welsh
Treasurer:
John M. Chandler, CPA

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Jeffrey Dow, DMD
Russell B. Pierce, Jr, Esq
Norman, Hanson & DeTroy
James. L. Schmidt, DMD

**Honorary Directors**
Victoria Kuhn, Marketing Account Director
Anthem Blue Cross & Blue Shield
Lee. T. Myles, CEO, St. Mary’s Regional Hospital
Sisters of Charity Health System
William J. Thompson
William J. Thompson & Associates
“I had no idea that I had this wonderful dental option so nearby.”

— Biddeford Dental Health Center Patient
March 2010

Community Dental’s six Dental Health Centers remain the cornerstone of our mission driven organization. In 2008 our dentists, hygienists and support staff provided more than 35,000 dental care visits to people of all ages in Maine.

DENTAL HEALTH CENTER LOCATIONS

**Portland**
- 640 Brighton Avenue
- Portland, ME 04102
- 207.874.1028
- fax 207.842.2963

**Lewiston**
- 177 Main Street
- Lewiston, ME 04240
- 207.777.7442
- fax 207.777.7706

**Biddeford**
- 57 Barra Road, Suite 3
- Biddeford, ME 04005
- 207.282.1305
- fax 207.282.7351

**Farmington**
- 131 Franklin Health Commons
- Suite 1
- Farmington, ME 04938
- 207.779.2659
- fax 207.779.2697

**Rumford**
- 60 Lowell Street
- Rumford, ME 04276
- 207.369.3600
- fax 207.369.3604

**Administrative Office**
- 276 Canco Road
- Portland, ME 04103
- 207.874.1025
- fax 207.874.1191
- www.communitydentalme.org